



VERSATILE
SOMETHING FOR EVERYONE!



8300 Malden Road, Lasalle, ON N9J 2V6



+1 519-444-4662

VERSATILE PROFESSIONAL CLIENT PLATFORM AGREEMENT

This Client Platform Agreement (“**AGREEMENT**”) is entered into between:

Versatile Synergy Capital Corp., including its affiliated platforms and operating names such as **Versatile Professional Services** (collectively, the “**PLATFORM**,” “**COMPANY**,” “**WE**,” “**US**”), and
THE CLIENT (“**CLIENT**,” “**YOU**”).

By registering as a Client, accessing the Platform, booking services, or accepting this Agreement electronically, you confirm that you have read, understood, and agreed to be bound by its terms.

1. PURPOSE OF THE PLATFORM

The Platform provides a centralized system for coordinating, administering, scheduling, billing, and overseeing services delivered by independent service providers, contractors, and partners (“**SERVICE PROVIDERS**”).

The Platform does not directly perform services and is not the employer of Service Providers unless expressly stated in writing.

2. CLIENT-PLATFORM RELATIONSHIP

- The Client contracts **with the Platform**, not directly with Service Providers.
- All communications, service requests, scheduling, billing, payments, changes, and dispute handling must occur **exclusively through the Platform**.
- Service Providers introduced through the Platform act as **independent contractors or partners**.

3. SERVICES, BUNDLES & PACKAGES

Services may be offered individually or as part of bundled offerings.

3.1 SEASONAL, BUNDLED & FAMILY VALUE PACKAGES

- The Platform may offer **seasonal, promotional, or family-value packages** combining multiple services from one or more Service Providers (“**PACKAGES**”).
- Packages may be limited by:
 - Number of services
 - Service Provider availability
 - Time period or season
 - Geographic location



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- Package details, inclusions, exclusions, and limits will be disclosed prior to purchase.

The Platform reserves the right to modify or discontinue any Package at its discretion.

4. PRICING, BILLING & PAYMENT OPTIONS

All services billed through the Platform are subject to the following payment structures:

4.1 UPFRONT PAYMENT

The Platform may require or permit full payment before service delivery.

4.2 MONTHLY PAYMENT PLANS

- Clients may elect to pay through **monthly installment plans** administered by the Platform.
- Monthly plans may include **administration fees and interest charges**, which will be disclosed prior to enrollment.
- Failure to maintain payments may result in service suspension, cancellation, or loss of discounts and package access.

All payments must be made **to the Platform**, not directly to Service Providers.

5. PLATFORM DISCOUNTS

- The Platform may offer **Platform-authorized discounts, credits, or promotions** at its discretion.
- Discounts:
 - Are non-transferable
 - Have no cash value
 - May expire or be limited in use
- The Platform may modify or withdraw discounts at any time.

6. REFERRAL PROGRAM

6.1 REFERRAL MEMBERSHIP

The Platform may offer Clients the option to participate in a **Referral Program** as referral members ("**REFERRAL MEMBERS**").

6.2 REFERRAL REWARDS

Referral Members may earn discounts or credits when individuals they refer:

- Register on the Platform, and
- Successfully purchase and complete their **initial paid service**.

Rewards are issued only after successful service completion.



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6.3 REFERRAL RESTRICTIONS

- Self-referrals, duplicate accounts, fraud, or abuse are prohibited.
- Referral rewards are non-cash, non-transferable, and subject to caps or expiration.

6.4 PIONEER & EARLY-ACCESS PHASES

The Platform may offer **early-access or pioneer referral phases**. Program details and updates may be communicated via:

- Email
- Platform notifications
- Platform promotions
- Social media advertising

The Platform may modify or discontinue referral programs at any time.

7. NON-CIRCUMVENTION & NO DIRECT ENGAGEMENT

To protect the Platform's service network:

- The Client agrees **not to directly contact, solicit, hire, contract, or engage** any Service Provider introduced through the Platform outside of the Platform.
- This restriction applies during the engagement and for **twelve (12) months** following the final service date.

Violation may result in:

- Termination of Platform access
- Suspension of services or packages
- Liquidated damages equal to the Platform's standard administrative or service fees
- Any other legal remedies available

8. CLIENT RESPONSIBILITIES

The Client agrees to:

- Provide accurate and complete information
- Ensure safe and reasonable access to service locations
- Disclose known risks, hazards, or special conditions
- Comply with Platform policies and instructions
- Treat Service Providers and Platform representatives respectfully



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9. INFORMATION COLLECTION & COOKIES

The Client consents to the collection and use of information including:

- Personal and contact information
- Service history and preferences
- Platform usage data collected through cookies and similar technologies

Information is used for service delivery, billing, analytics, quality assurance, marketing, and legal compliance.

10. MARKETING & COMMUNICATIONS CONSENT

The Client consents to receive:

- Required service-related communications
- Marketing, promotional, and informational communications regarding Platform services, packages, and discounts

Clients may opt out of **non-essential marketing communications** at any time. Service-related communications remain mandatory for proper service delivery.

11. SURVEYS, FEEDBACK & QUALITY ASSURANCE

The Client agrees that the Platform may conduct post-service surveys, request feedback, or perform quality assurance follow-ups. Feedback may be used internally or in anonymized or aggregated form for service improvement and marketing purposes.

12. LIMITATION OF LIABILITY

To the fullest extent permitted by law:

- The Platform is not responsible for pre-existing conditions at service locations
- The Platform is not liable for indirect, incidental, or consequential damages
- Service issues must be reported within **24 hours** of service completion

13. GOVERNING LAW

This Agreement shall be governed by and interpreted in accordance with the laws of the **Province of Ontario, Canada**, unless otherwise specified in writing.



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14. ELECTRONIC ACCEPTANCE & EXECUTION

This Agreement may be executed electronically. Acceptance via electronic signature, checkbox confirmation, or digital acknowledgment is legally binding and equivalent to a physical signature.

CLIENT ACCEPTANCE

CLIENT FULL LEGAL NAME: _____

EMAIL ADDRESS: _____

SIGNATURE (ELECTRONIC): _____

DATE: _____



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